

Lean IT

Description

Lean IT is based on efficiency and value. The Lean IT training helps you transform your practices to reduce waste and improve the performance of your IT services. This approach, inspired by Lean Six Sigma, focuses your efforts on what truly creates value for your clients. It enables you to develop a clear vision and establish a culture of continuous improvement within your teams.

Understanding the principles of Lean IT

Lean IT is not just a method. It is a philosophy applied to information technology. It integrates processes, technological tools, and human resource management. Its goal is to eliminate non-value-added tasks and focus on user satisfaction and system efficiency. In this context, Lean IT training offers a practical and straightforward understanding of the core concepts, supported by concrete and applicable examples for daily use.

Course Content

Module 1: Introduction to Service strategy Module 2: Service strategy principles Module 3: Service strategy processes Module 4: Governance Module 5: Organizing for service strategy Module 6: Technology considerations Module 7: Implementing service strategy Module 8: Challenges, critical success factors and risks

Lab / Exercises

This course offers:

- Practical exercises
- Group Restitution
- Case Scenarios

Documentation

- Course materials included

Participant profiles

- CIOs and IT managers
- IT project managers
- Consultants in organization and digital transformation
- Quality directors and production managers
- Infrastructure and architecture managers

Prerequisites

- Experience and a good knowledge of an IT environment

Objectives

- Understand the basic concepts and principles of Lean
- Apply Lean philosophy in an IT environment
- Use Lean IT analysis tools
- Manage a Lean IT project under a Lean expert manager
- Have a clear idea of what Lean IT means for an organization, and the benefits of its implementation

Description

Lean IT Training

Niveau

Fondamental

Classroom Registration Price (CHF)

1800

Virtual Classroom Registration Price (CHF)

1700

Duration (in Days)

2

Reference

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