Transform your everyday business processes with agents (MS-4019)

Description

Improve your business processes with artificial intelligence

At a time when productivity is becoming a critical issue, businesses seek effective solutions to automate daily tasks. No-code agents integrated into Microsoft 365 and Office 365 precisely address this need. This course guides you through innovative features of Microsoft 365 Copilot Chat and SharePoint, designed to radically transform your business processes. You will learn how to create, manage, and leverage intelligent agents to streamline your daily operations.

Collaborate more effectively with Microsoft 365

Through this MS-4019 training, you'll learn to design agents that automate repetitive tasks. These smart tools significantly reduce human errors and greatly boost team performance. They also provide real-time solutions to quickly resolve complex problems faced by your employees.

Course Content
Module 1 : Get started with agents

- Understand what agents are
- Identify who can create and use agents
- Explore the benefits of using agents
- Enhance collaboration using agents
- Examine IT governance controls for agents

Module 2 : Build and manage an agent

- Examine the tools used to create agents
- Explore the components of an agent
- Create an agent in Copilot Chat - Part 1
- Create an agent in Copilot Chat - Part 2
- Create an agent in SharePoint
- Test and edit your agents
- Manage your agents effectively

Module 3 : Share and use agents

- Share an agent with other users
- Share an agent in Microsoft Teams
- Interact with shared agents

Lab / Exercises

- This course provides you with exclusive access to the official Microsoft lab, enabling you to practice your skills in a professional environment.

Documentation

- Access to Microsoft Learn, Microsoft's online learning platform, offering interactive resources and educational content to deepen your knowledge and develop your technical skills.

Participant profiles

- System and network administrator
- Advanced Office 365 user
- Business solutions developer
- IT project manager
- Student in IT or digital technologies

Prerequisites

- Have practical experience with Microsoft 365 services
- Understand the fundamentals of knowledge management

Objectives

- Understand the fundamental principles of intelligent agents
- Create agents using Microsoft Copilot Chat
- Set up functional agents in SharePoint
- Optimize collaboration using agents
- Master the management and maintenance of created agents
- Effectively share agents within Microsoft Teams

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Niveau
Fondamental
Classroom Registration Price (CHF)
900
Virtual Classroom Registration Price (CHF)
850
Duration (in Days)
1
Reference
MS-4019