MacOS Sonoma – Support Essentials 14

Description

Become an expert in macOS Sonoma with the "Support Essentials 14" training

The macOS Sonoma – Support Essentials 14 training is designed to equip you with all the necessary skills to efficiently and professionally support macOS Sonoma users. Through a comprehensive three-day program, you will master essential topics such as installation, user account management, network configuration, and system troubleshooting. You will benefit from theoretical courses, practical demonstrations, and hands-on exercises to prepare you for real-world challenges in managing macOS environments.

A complete journey for IT professionals and advanced Mac users

Whether you are a technician, a helpdesk specialist, or an advanced user, this training provides you with valuable skills in macOS system configuration, file and resource management, as well as resolving startup and network issues. By the end of the program, you will be able to efficiently manage system resources, use macOS Recovery, and troubleshoot the most common issues.

Course Content
Module 1: Installation and Configuration

- Update, upgrade, and reinstall macOS Sonoma
- Configure and set up macOS on an individual Mac
- Use the command line interface
- Utilize macOS Recovery for system recovery

Module 2: User Account Management

- Manage user accounts and home folders
- Ensure macOS security and password management

Module 3: Data Management

- Use hidden items, shortcuts, file archives, metadata, and Spotlight
- Manage system resources and use Time Machine for backups

Module 4: File Systems and Storage

- Manage file systems, storage, encryption, and permissions
- Configure file sharing

Module 5: Applications and Processes

- Install, manage, and troubleshoot applications
- Effectively manage and organize documents

Module 6: Network Configuration

- Manage basic and advanced network settings
- Troubleshoot network issues

Module 7: Network Services

- Manage network services and host sharing
- Configure and manage the personal firewall

Module 8: System Management

- Manage printers and scanners
- Troubleshoot peripherals
- Resolve system startup and operational issues

Documentation

- Digital course material included

Participant profiles

- Anyone needing to assist, troubleshoot, or optimize macOS Sonoma
- IT professionals, technicians, support specialists, and avid Mac users

Prerequisites

- Basic knowledge of macOS and its key features
- Understanding of basic computing operations and functions
- Familiarity with the fundamental principles of the macOS user interface

Objectives

- Install, configure, and update macOS
- Manage user accounts and ensure data security
- Optimize file management, storage, and file systems
- Configure and troubleshoot network settings and services
- Install, manage, and troubleshoot macOS applications and processes
- Perform advanced recoveries and resolve system issues

Description
MacOS Sonoma Training
Niveau
Fondamental
Classroom Registration Price (CHF)
2550
Virtual Classroom Registration Price (CHF)

2400
Duration (in Days)
3
Reference
APP-SON1