

Scrum Master II

Description

Scrum Master II is an advanced training program designed for professionals who want to refine their agility skills. This course focuses on the attitudes, tools, and practices that enable effective support for teams, Product Owners, and organizations seeking better performance. Unlike the first-level course, this advanced training emphasizes the maturity of the role and the ability to establish a lasting agile culture.

Deepening the Scrum Master role

Over the course of two days, participants gain a thorough understanding of the Scrum Master's responsibilities. They learn how to support Scrum teams in solving complex problems, foster collaboration, and guide organizations toward continuous improvement. The program explores real-world situations and provides practical tools to strengthen the Servant-leader mindset.

Course Content

During the two days, students will learn about areas critical to the evolution of a successful Scrum Master such as how Scrum's principles and values help guide Scrum Masters in their decisions and how they can help change the environment of Scrum teams, creating an environment in which Agility can flourish. The following topics will be covered:

- What makes an effective Scrum Master
- How to support the Scrum team
- How to support the organization
- Challenges of middle management
- Coping with complexity and obstacles
- Measure in Scrum
- Successful delivery of the product and "Completed"
- Technical facilitation

Lab / Exercises

- This course includes hands-on exercises designed to reinforce your knowledge and apply your skills in real-world professional scenarios.

Documentation

- Courseware included

Exam

All participants taking this course will receive a Voucher to take the Professional Scrum Master I exam (PSM I):

- Pass Score: 85%
- Time limit: 90 minutes
- Number of questions: 30
- Difficulty: Advanced
- Format: multiple choice, multiple answer and true / false
- Language: English only

Participant profiles

- Experienced Scrum Masters wishing to refine their practices
- Agile project managers looking to deepen their understanding of the Scrum framework
- Agile coaches and facilitators seeking to strengthen their Servant-leader approach
- Team leaders involved in Scrum projects

Prerequisites

- Having followed the course: [Scrum Master](#)

Objectives

- Discover the tools, practices and postures that make a Scrum Master effective
- Understand the principles and values of Scrum that help Scrum Masters in their decision making
- Learn how the Scrum Master acts as Servant-leader and be more comfortable in this role
- As a Scrum Master, support development teams and Product Owners so that they become more efficient
- As a Scrum Master, helping to change the environment to make it more conducive to the success of Scrum teams with greater Agility

Description

Scrum Master II Training

Niveau

Intermédiaire

Classroom Registration Price (CHF)

1900

Virtual Classroom Registration Price (CHF)

1800

Duration (in Days)

2

Reference

PSM-02