

# Scrum Master II

## Description

The 2-day Scrum Master II course is an advanced class designed to support Scrum Masters in their professional development. Unlike the Scrum Master course which focuses on how to use Scrum, the Scrum framework and the role of the Scrum Master, Scrum Master II is an advanced course which helps students to understand the stances that characterize an effective Scrum Master and servant-leader. The class dives deep into how Scrum Masters serve the Scrum Team, Product Owner, and the organization.

## Course Content

During the two days, students will learn about areas critical to the evolution of a successful Scrum Master such as how Scrum's principles and values help guide Scrum Masters in their decisions and how they can help change the environment of Scrum teams, creating an environment in which Agility can flourish. The following topics will be covered:

- What makes an effective Scrum Master
- How to support the Scrum team
- How to support the organization
- Challenges of middle management
- Coping with complexity and obstacles
- Measure in Scrum
- Successful delivery of the product and "Completed"
- Technical facilitation

## Lab / Exercises

Many group exercises will be offered during this class

## Documentation

Courseware included

## Exam

All participants taking this course will receive a Voucher to take the Professional Scrum Master I exam (PSM I):

- Pass Score: 85%
- Time limit: 90 minutes
- Number of questions: 30
- Difficulty: Advanced
- Format: multiple choice, multiple answer and true / false
- Language: English only

## Participant profiles

- Experienced Scrum Masters who have a thorough understanding of the Scrum framework

## Prerequisites

- Having followed the course: [Scrum Master](#)

## Objectives

- Discover the tools, practices and postures that make a Scrum Master effective

- Understand the principles and values of Scrum that help Scrum Masters in their decision making
- Learn how the Scrum Master acts as Servant-leader and be more comfortable in this role
- As a Scrum Master, support development teams and Product Owners so that they become more efficient
- As a Scrum Master, helping to change the environment to make it more conducive to the success of Scrum teams with greater Agility

**Niveau**

Intermédiaire

**Classroom Registration Price (CHF)**

1900

**Virtual Classroom Registration Price (CHF)**

1800

**Duration (in Days)**

2

**Reference**

PSM-02