

Change Management – Practitioner

Description

Learn how to properly prepare for an organisational change initiative, and how to establish a clear framework of roles, skills and activities to manage the change process with our APMG Change Management™ Practitioner course.

Classroom Registration Price (CHF)

1800

Virtual Classroom Registration Price (CHF)

1700

Course Content

Module 01: Introduction

- Overview
- Defining what is to be learned

Module 02: Project Management - Change initiatives, projects and programmes

- Cascading decisions and designs
- Understanding the project environment
- Project methodologies
- Identifying key roles and owners
- Change delivery plan

Module 03: Sustaining Change

- Levers and leverage
 - Types of levers
 - Environmental levers
 - Leadership levers
 - Organizational Development (OD) levers
- Levels of adoption and critical mass
 - Kelman's three levels of adoption
 - Tipping point and critical mass
- Reinforcing systems
 - Reinforcing systems – vicious and virtuous cycles
 - Examples of vicious and virtuous cycles
 - Three reinforcing systems

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Documentation

- Official digital APMG courseware

Exam

- APMG Change Management™ Practitioner exam

Participant profiles

- Change Project Managers
- Transformation Managers
- Senior Responsible Owners
- Business Change Managers
- Change Programme Managers
- Operational Line Managers

Prerequisites

- The APMG Change Management™ Foundation certificate is a prerequisite

Objectives

- Applying appropriate process frameworks to optimally plan and understand organizational change
- A range of organization paradigms with which to understand, support and sustain organizational change processes
- How to properly prepare for an organizational change initiative - such as building an effective change team and offering insights which enhance the team's performance
- Preparing people for organizational change
- How to be motivational in ways that's empathetic towards peoples' roles and personalities
- How to establish a clear framework of roles, skills and activities through which leaders can support and sustain the change process

Niveau

Intermédiaire

Duration (in Days)

2

Reference

CHANGE-02