ITIL® 4 Specialist – High-velocity IT

Description

Digital transformation is reshaping traditional IT service management models. Organizations must respond to increasing demands and adapt to constantly evolving environments. The ITIL 4 Specialist – High-velocity IT course helps professionals understand these challenges and implement modern practices to address them effectively.

A modern framework for fast-paced digital environments

This program focuses on methods and practices tailored to high-velocity digital enterprises. It explains how to apply ITIL® 4 in dynamic contexts by integrating approaches such as Agile, Lean, and DevOps. These methods enhance team flexibility and accelerate value delivery to end users. The course also covers key technologies such as Cloud, automation, and continuous testing, all of which are essential to remain competitive.

Course Content
Module 1: Understand the concepts related to the highly dynamic nature of the digital enterprise, including the demands it places on IT

- Key definitions
- When high-velocity IT transformation is desirable and feasible
- Understanding the 5 objectives associated with digital products

Module 2: Understand the lifecycle of digital products in terms of the ITIL® operating model

- Understanding high-velocity IT

Module 3: Understand the importance of ITIL® guiding principles and other concepts for high-velocity IT

- Understanding a list of principles, models, and concepts
- Applying these principles, models, and concepts

Module 4: How to contribute to creating value with digital products?

- Ensuring valuable investments are made
- Using portfolio management and relationship management to contribute to valuable investments
- Ensuring rapid development
- Using specific practices to support rapid development
- Ensuring resilient operations are achieved
- Using specific practices to support resilient operations
- Ensuring co-created value is realized
- Using specific practices to support co-creation with consumers
- Ensuring compliance is achieved
- Using specific practices to ensure guaranteed compliance

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Lab / Exercises

- This course includes hands-on exercises designed to reinforce your knowledge and apply your skills in real-world professional scenarios.

Documentation

- Accredited courseware
- Official "ITIL® Specialist - High-velocity IT" Axelos publication

Exam

This training prepares to the exam:

- ITIL® 4 Specialist - High-velocity IT

This accredited course is mandatory to enable full understanding of the core material

Participant profiles

- IT managers and leaders
- Digital service management practitioners
- Project managers in digital transformation
- ITIL® certified professionals seeking to deepen their expertise

Prerequisites

- To be [ITIL® v4 Foundation](#) certified

Objectives

- Analyze the needs of a digital organization in a high-velocity environment
- Apply key Agile and Lean concepts
- Leverage Cloud and automation to accelerate value
- Integrate ITIL® 4 guiding principles into digital services
- Optimize the lifecycle of digital products
- Ensure resilience and compliance of operations
- Promote value co-creation with stakeholders

Description

ITIL® 4 Specialist - High-velocity IT Training

Niveau

Intermédiaire

Classroom Registration Price (CHF)

2950

Virtual Classroom Registration Price (CHF)

2800

Duration (in Days)

3

Reference

ITIL4-04