

# Build a foundation to extend Microsoft 365 Copilot (MS-4014)

## Description

### Master the Extension of Microsoft 365 Copilot with MS-4014

Microsoft 365 Copilot is transforming the way businesses automate their processes and leverage AI. To take it a step further, this MS-4014 training guides you through extending its capabilities. You will learn how to use Microsoft Graph connectors and intelligent agents to enhance Copilot's functionality and boost productivity.

### Learn to Customize and Secure Copilot for Your Organization

Through a structured approach, this course helps you understand the architecture of Microsoft 365 Copilot and its extensibility mechanisms. You will learn how to configure plug-ins, integrate external data sources, and secure your solutions. By the end of this training, you will be able to choose the best development strategy and effectively manage agents within the Microsoft 365 Admin Center.

## Course Content

### Module 1: Examine the Microsoft 365 Copilot design

- Examine the Microsoft 365 Copilot logical architecture
- Examine the key components of Microsoft 365 Copilot
- Explore the Microsoft 365 Copilot service and tenant architecture
- Extend Microsoft 365 Copilot with plugins and Microsoft Graph connectors

### Module 2: Microsoft 365 Copilot extensibility fundamentals

- What is Copilot extensibility?
- What are agents?
- What are declarative agents?
- What are custom engine agents?
- Add knowledge with Graph connectors
- Add skills with plugins

### Module 3: Choose a Microsoft 365 Copilot extensibility development path

- Why extend Copilot?
- Which path for extensibility should you choose?
- Which development approach should you take?
- What development tools are available to extend Microsoft 365 Copilot?
- How are companies extending Microsoft 365 Copilot?
- How can I secure my data and ensure privacy?

### Module 4: Introduction to Graph connectors

- Add a connection
- Configure the connection settings
- Set up the search schema attributes
- Set the refresh and crawl schedules

- Deploy and monitor your connection

## **Module 5: Introduction to declarative agents for Microsoft 365 Copilot**

- What are declarative agents?
- How declarative agents work
- When to use declarative agents
- Describe the function of custom knowledge and custom actions

## **Module 6: Manage agents for Microsoft 365 Copilot**

- Manage agents for Copilot in the Microsoft 365 admin center
- Enable or disable Copilot extensibility

## **Lab / Exercises**

- This course provides you with exclusive access to the official Microsoft lab, enabling you to practice your skills in a professional environment.

## **Documentation**

- Access to Microsoft Learn, Microsoft's online learning platform, offering interactive resources and educational content to deepen your knowledge and develop your technical skills.

## **Participant profiles**

- Microsoft 365 Administrators
- Business Consultants specializing in digital transformation
- Cloud Solutions Architects
- Technical Managers responsible for automation

## **Prerequisites**

- Have basic functional experience with Microsoft 365 services
- Understand the principles of AI and process automation
- Have basic knowledge of using APIs and Microsoft Graph connectors

## **Objectives**

- Understand the architecture and functionality of Microsoft 365 Copilot
- Develop extensions using Microsoft Graph connectors and plug-ins
- Utilize declarative and custom agents to automate processes
- Choose the best extensibility approach tailored to business needs
- Configure and integrate Graph connectors to enhance searches
- Manage and secure agents within the Microsoft 365 Admin Center

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## **Niveau**

Fondamental

## **Classroom Registration Price (CHF)**

900

## **Virtual Classroom Registration Price (CHF)**

850

## **Duration (in Days)**

1

**Reference**

MS-4014